

## WinnCompanies

## **Reporting Your Disability Claim/Leave**

The WinnCompanies'S Short-Term Disability Policy and Family & Medical Leave are administered by The Lincoln National Life Insurance Company.

Lincoln Financial Group offers employees direct access to claims resources and information. You can easily report a claim and check the status of your claim through Lincoln Financial Group's dedicated secure website or by telephone. Please visit: **www.MyLincolnPortal.com** to access employee resources and online tools, as referenced below.

## When Do I Report a Claim/Leave?

Your own serious illness, disability, or maternity leave: You may report a claim up to 30 days in advance of a planned disability absence OR as soon as you are aware that you will be disabled due to illness or injury for 14 or more calendar days.

Your family member's serious illness, military leave, or your own intermittent leave: You may report a leave when you will be out of work for more than 3 consecutive days or intermittently to care for an immediate family member suffering a serious illness or to care for a newborn, foster or adopted child.

## How Do I Report a Claim/Leave?

- 1. Contact your supervisor to report your absence.
- 2. Report your claim via <u>www.MyLincolnPortal.com</u>. First time users must register using Company Code WINN-EE. Please have the following information available when you report your claim:
  - Your physician or medical care provider's name, address, fax and telephone numbers
  - Your manager's name, telephone number and e-mail address
  - Reason you are out of work (diagnosis/symptoms)
  - Your last day worked, first day absent from work, and anticipated return to work date

Or you can call 888-339-6840 and speak with an Intake Specialist to report your claim.

- 3. Keep a record of your claim number. Reporting your claim online provides the added convenience of printing a claim report which includes your claim number and a summary of your claim details.
- 4. You may securely check the status of your claim online at <a href="www.MyLincolnPortal.com">www.MyLincolnPortal.com</a> or by calling your Case Manager at 800-210-0268 or Leave Specialist at 844-372-1594.

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