

Dayforce Wallet FAQ

What is Dayforce Wallet?

Dayforce Wallet is a program provided by Dayforce that allows employers to offer their employees new ways to access their pay, including on-demand. Employees can access their pay as soon as it is earned, without waiting for their standard payday.

How do I access the Dayforce Wallet?

- Click [here](#) to view the Registration Guide. Once registered, you can access your pay through one or both of the following options:
 1. A Dayforce Wallet Mastercard
 2. By sending pay directly to your existing U.S. bank account.

How much of my pay is available to request?

- You can request up to 70% of your pay! This won't be the full paycheck, but it's a helpful option. This is not an advance on future pay – it's based only on what you've already worked and earned.

Who do I call for assistance?

- Need some help? We're here for you! Just a reminder: WinnCompanies doesn't handle Dayforce Wallet directly. If you have questions, please reach out to Dayforce Wallet Support at 1-800-342-9167.

Do I need to wait for my Dayforce Wallet Card to arrive in the mail before I can begin using Dayforce Wallet?

- Good news! You can start using Dayforce Wallet as soon as you register, right in the mobile app. Just load funds onto your account, and you're good to go! Your digital card will stay active for 15 days after registration, or until you activate your physical card—whichever comes first.
- If you're in New York, card details aren't available in the app.

Can I add my Dayforce Wallet Card to mobile wallet applications (like Apple Pay, Google Pay, and Samsung Pay)?

- Yes!

How am I able to get my direct deposit pay early?

- To get paid up to two days early, sign up for Dayforce Wallet and set up direct deposit to your Dayforce Wallet Card. No extra steps or fees are needed. To transfer money to another bank, go to the Transfer tab in the Dayforce Wallet app, enter your bank details, and the transfer will take 1 to 3 business days.

What does it cost? Are there any fees?

- There are no fees for adding your pay, making purchases, or transferring money. You can also withdraw cash for free at in-network ATMs.
- If you use an out-of-network ATM or bank teller, there's a \$2.99 fee plus any other charges. Check the [Cardholder Agreement](#) for more info.

Need some help? We're here for you!

If you have questions, please reach out to Dayforce Wallet Support at 1-800-342-9167.

Have more questions? View the full Dayforce Wallet FAQ [here](#).

